Voice Based Mobile Banking (VOBANK)

VOBANK extends the mobile banking with natural language voice interface. The product provides a highly secure voice authentication system to allow the user undertake banking transactions in a user friendly manner from anywhere across the world. Multilingual support would be some of the key features of this product.

Current Status

- Initial prototype in English of VOBANK using MS-SQL database as the backend has been completed & is ready for field trial

- Security is ascertained by authentication of the caller's voice before processing of any crucial banking transaction for the requested transaction

- Prototype Support for regional languages (Hindi, Tamil) is on going.

- System Level Integration of VOBANK prototype with banking Servers planned to be undertaken.

- **DIT project cleared with additional budget of Rs 20 lakhs for field trials**